

CARNEGIE VETERINARY CLINIC & CARNEGIE CAT COTTAGE



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OUR VETS

Dr Ketan Jivanjee

BSc (La Trobe), BVSc (Pretoria), MRCVS (UK)
Special interests: Small Animal Surgery, Small Animal Internal Medicine, Unusual & Exotic Pet Medicine and Surgery, Ophthalmology, Theriogenology, Pharmacology, Veterinary Practice Management.

Dr Kelly Wilkinson

BVSc (Hons) (Melbourne)
Special interests: Small Animal Medicine, Feline Medicine, Animal Behaviour, Unusual & Exotic Pet Medicine & Surgery.

OUR NURSES

You may have already met our nurses. They have pets of their own and are well versed in all clinic, hospital and cat boarding services. Please do not hesitate to ask them any questions. They will assist you as much as possible to ensure a well informed and worthwhile visit to the clinic. Our staff will eagerly assist you with your appointments, food supplies and any other questions you may have about the care and welfare of your pet. Passion, Pride and Perseverance in Service and Care is what we do.

Christine Bury

Dip VN, Cert IV (Adv Vet. Nursing)
Areas of interest: Surgical Nursing, Practice Management, Puppy Preschool, Nutrition & Behaviour, Counselling & Client Relations.

Alexis Demertzidis

B. Biological Science, Studying Cert IV (Vet. Nursing)
Areas of interest: Surgical Nursing, Medical Nursing, Nutrition & Behaviour, Counselling & Client Relations.

Karli Toppin

Vet. Nurse in training
Areas of interest: Animal Handling and Client Relations.

CARNEGIE VETERINARY CLINIC HOURS

Monday to Friday: 8am – 7pm
Saturday: 9am – 1:30pm

CARNEGIE CAT COTTAGE HOURS OF ADMISSION & DISCHARGE

Monday to Friday: 10am – 1pm
Saturday: 9am – 1pm

In the unfortunate event that you would require veterinary assistance after hours please contact:

PET EMERGENCY CENTRE

1103 Dandenong Road, Malvern East
Phone: 9569 3677, *Melways ref: 68 J3*

SOUTHERN ANIMAL EMERGENCY CENTRE

248 Wickham Road, Highett
Phone: 9532 5261, *Melways ref: 77 H8*



FREE!!
TAKE ME HOME

YOUR VET AUTUMN 2020

Thunder phobia

Large numbers of thunderstorms occur across Australia all year-round and can be terrifying for our dogs. Heavy rain, thunder, wind and lightning can leave them salivating, panting, hiding and trembling with fear.

If your canine family member starts to shake as soon as the skies darken, here are some things you can do to help them.

SECURITY

Your dog will feel more secure if they have a place they can settle in when they're frightened. For some dogs this may be a crate; for others it may be the corner of the room with their favourite blanket. Spray the area with a dog appeasing pheromone, as this can also reduce their anxiety.

DE-SENSITISATION

This involves playing a recording of a thunderstorm, initially at a very low volume while giving your dog treats and affection for staying calm. As they get used to the noise, you can increase the volume so when a real storm occurs, they are less stressed by the sounds. This can work with some dogs but it seems that it's not just noise that frightens dogs; they can become distressed by the flashes of light and the changes in air pressure. You can't expose your dogs to these during training, so de-sensitisation alone may not make a big difference to their storm phobia.

DISTRACTION

Some dogs will enjoy a favourite game when a storm is approaching and be less stressed by the weather. If you're going to try this,

start the game well before the storm arrives because dogs that are panicking are less likely to be distracted. You may want to save their favourite toy just for scary weather; this will teach your dog that storms also bring good times.

WRAP THEM UP

Many people claim that putting a 'thundershirt' – a snug fitting coat that targets various pressure points – on their dog helps with storm-phobia. It's a technique that is worth a try because there are no side effects and it may just make a difference. It is thought that wrapping a dog makes them feel secure, similar to the effect of swaddling newborn babies.

MEDICATION

Anti-anxiety drugs can have a positive effect on the wellbeing of dogs during thunderstorms. Some medications can help with generalised anxiety and are given on an ongoing basis. Others have a very short duration of action and used on an as-needed basis as a storm approaches. They are safe to use and have few, if any side effects. Some dogs will have what is known as a paradoxical reaction to these medications, which means they respond in the opposite way to what's expected – they become more excited than less anxious. That's why it's important to use a drug for the first time when there is no storm just to make sure it has the desired effect.

If your dog suffers from storm anxiety, please talk to us and together we can work out a plan to minimise their distress.

Keep this newsletter in a handy place at home

Home alone: dog edition

Have you introduced a new puppy into the family? Is your dog suffering from separation anxiety?

Don't let a social outing become a stressful situation. Here's how to make your dog comfortable in your absence.

It doesn't matter whether you have a puppy, an older dog, or a rescue dog from a pound, you may find that separation anxiety can rear its ugly head at any time. Fortunately, you can begin training immediately, helping them to be less anxious when you leave the house.

STEP 1: LEAVE THE ROOM

Make sure your dog has everything they need to be comfortable. Include a crate or bed, a safe toy, and water. Leave the room while they are distracted with their toy, staying away for at least a few minutes and

increasing it over time. Return only when there is no crying or whining, offering praise before leaving again.

STEP 2: KEEP A ROUTINE

If you routinely leave the house at a particular time, then make sure everything else in your dog's life is also to a schedule. Feed them at the same time, and include walks and fun around the same time as well. Your dog may feel more secure when they know what usually happens in their day.

STEP 3: ACT NORMAL

Your dog will most likely know you're about to leave, but don't make it a big deal. Don't give them huge amounts of attention or create too much chaos in your haste to go. Instead, make it seem like any other time you are at home.

STEP 4: USE TREATS

When you are leaving home, you may find that giving them a treat can have them looking forward to the time you go while distracting them momentarily as well.

STEP 5: EXERCISE

If you want your home to be as you left it upon returning, then exercise and play with your dog to tire them out before you leave them on their own. Because they will have used up a lot of energy, they may be more likely to rest, as opposed to getting into mischief!

While it's crucial not to leave your dog home alone for too long, you may like to consider training them to be okay without you by their side at every waking moment. Consult your local vet if you have any questions or concerns regarding separation anxiety in dogs.

Fanciful feline fables – are they true?

For as long as cats have existed, some mistruths have lived alongside them. From having nine lives to being fiercely independent, the human race might have the ordinary household cat all wrong...

The most common myth is that cats have nine lives. This theory has been around for so long that the saying is commonly applied to people. Saying someone has nine lives means that they keep managing to get out of difficult or dangerous situations unharmed.

An old proverb is believed to have started it off, all because of the way cats can get themselves out of many tricky situations without coming to harm. As they age, however, they tend to stick around the house a lot more, not getting into as much trouble.

Many people also think that you can't train a cat. While you can't train them as you would a dog, there are ways to teach your cats how to do things. The key is to work out what they want and what the most effective methods are.



Some cats prefer treats as incentives, and others want toys. Aside from toilet training, some cats learn how to jump on command, use a human toilet, and ring bells to get food.

Some of the most commonly depicted scenes in children's books involve cats having saucers of milk and playing with balls of wool. Both are supposed to be treats, but both can be harmful.

*"A cat has nine lives.
For three he plays, for
three he strays, and for
the last three he stays."*

Adult cats cannot digest the lactose in cow's milk properly, which can result in an upset stomach. In the case of wool, as it's fibrous and your cat's tongue is rough, they can swallow fibres that may cause them harm if it blocks their digestive tract.

Another all-too-common myth surrounding cat ownership is that it's beneficial to let your female cat have a litter of kittens before you take them to your vet for desexing. Instead of seeing significant changes in your cat, you end up contributing to the ever-growing



population of cats in Australia, while increasing your cat's chance of illnesses. Desexing your female cat can reduce the risk of reproductive organ cancers, mammary cancers, and unwanted behaviour when she is in heat.

Then there are the safety concerns around cats and pregnant women. While it's true that toxoplasmosis is a disease stemming from cat faeces that can be dangerous for your unborn baby, it doesn't mean you need to get rid of your cat. Toxoplasmosis is also found in raw eggs, meat, some unpasteurised dairy products, and soil. However, if you take all precautions, don't handle the litter box and always wash your hands after handling your cat, you and your cat can continue living together!

There are many myths out there waiting to be debunked, and the ones above are only scratching the surface. If you have questions about your cat and their care, consult your local veterinarian.

Being chewy with **chew toys**

Not every chew toy is going to be suitable for every dog. So, what can your dog have?



While chewing is a natural behaviour for dogs, there are various reasons for it that should be investigated before you decide on a chew toy. Are they bored or anxious? Are they playful and inquisitive? Are they young, and therefore teething or exploring their new environment?

Being aware of why they chew can help you determine whether a chew toy is the right answer.

Every dog is different, which means that chew toys have to be as well. Some dogs take pleasure in destroying their toys quickly, while others enjoy nibbling playfully and keeping their toys intact.

Due to the sheer volume of chew toys available it's not easy to find the best one, so it helps to factor in a few different considerations.

The toy should have a little bit of 'give' when you press it in with your fingernail. If it doesn't, then it's too hard and could break your dog's teeth.

There are many reasons why your dog might be chewing

We can help identify why and give advice on how to manage the behaviour.

WORD SEARCH

C R K E R U O J J C E O O K S R X R N Q A U V V C D H U K Z C
 J B C P U S T W E Q P H I F E L I N E S O T C A L S S W G G
 I T C I M I Q R T Y E W N G O P C N P A R A D O X I C A L O
 F W R A T S K V M K B Y O O Q Q W B I B N D B L Z X Q O Q F
 Z U W Z A O J A E M N M L A A Q X M V A D D B A V D O Z T B
 V O P E G M X Y J S F Y R I R H W H N Y B I F C Q I V J A C
 Q Y S Y Z S P Q I V U S F L T Q Z R Q H P K O T Y S Q C G C
 J Z T O T A L F I R Q S S E R T S I D J R K O I R E E X T T C
 X R T T X L V G S F V Z E J S L E W S T Q F F M A A Y T N A
 K E E Q L P S F J C Z D A Z G O S R D Q Y B R Y N S R U O O
 A F W P R O B J G E D P W F B R E V O R P O Y M I E F G X N
 E X O S X X E M Y P Z S E E L B A R U D F W C A R Y X C Z A
 C V A I Y O T G I C U L D R E D N U H T Q L S G E H K Q G J
 U W P H A T N G J O G S E F G D M C V E I A W N T Z T W K Y
 G Z T Y O I L V R N Y K H C V Y N V U K G K R E O R Y D V
 O C D U X Z H B I Z U I F E N H O A X N N G G T V T D Z M Z
 F F Q E F Q I L I O K L U E C C U R Q B I A F I B E E L A S
 U U S F M F B A Y W E A V Q X R R Z L D W X X C C Z T X U M
 X E I A C M E F V M K W D A P A B X S I E L M X C O D Y Y I
 D O N D E A Q N L V T H O J I R N U M Z H F K Y P P S R I C
 H H A R L O V C O J U Z Z Q O E Z X A E C Y X V O U A D B R
 Q C T F V Y J O X M P B B C N I M L K A I R B A K M S I X O
 B I J K L K A M Y W O U U C Z H Z M I N D R I S M G T T Y C
 L X G O B C A N I N E R I M D Q D R T F W U F A R E O V E H
 X O D G U C F C E J J C E Q X D H T T X X F M M H F Z L L I
 J T A B R C L M E P B N E H Q Y Y H E H K M W Q K J O J B P
 E E S Y V T P W S S Z U S T P O E H N U H G D U D K K Q I M
 W G Z N Z N A Y F O Z U Q K E M N L S Q P Y A I B O H P D F
 J N C H V F B W W R G M P S A N X I E T Y D M R O T S A E J
 J O N E W Z C O Y R F B Q R N E K V R A C E D N O D H L G Y

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|----------|-------------|---------------|
| ANXIETY | FURRY | PHEROMONE |
| CANINE | HIERARCHY | PHOBIA |
| CHEWING | KITTEN | PROVERB |
| DESEXING | LACTOSE | STORM |
| DISEASE | LITTER | THUNDER |
| DISTRESS | MAGNETIC | TOXIC |
| DURABLE | MAMMARY | TOXOPLASMOSIS |
| EDIBLE | MICROCHIP | TOY |
| FELINE | MYTH | TREMBLING |
| FIBROUS | PARADOXICAL | VETERINARY |

It should provide hours of entertainment, rather than a few minutes, and be of a decent shape and size to suit the size of your dog. It should not be so small that your dog could choke on it, but it also shouldn't be too big for them, or they could strain or injure their jaw.

Chew toys should also be durable, non-toxic, and not have small parts that pose a choking hazard. Avoid purchasing toys that aren't intended for dogs as these may contain unsafe materials or components.

It can be tempting to offer your dog a stick as a low-cost form of entertainment, but this is not recommended. Your dog can suffer eye or mouth injuries when running or playing with sticks, or intestinal damage from ingesting wooden fragments.

No chew toy will ever be 100 percent safe; they should be regularly evaluated for deterioration and replaced when necessary. You should not leave your dog unsupervised with any toy.

Chew toys are just one solution for a dog that loves to chew. If you're concerned about the reasons your dog is chewing, talk to your vet. Once you've determined your pet's need, you can then choose vet-approved toys that will suit your dog, but will also be safe.



An animal's grief

The loss of a family pet can be devastating, but it's often not only you mourning the loss.

Everyone knows how hard it is to lose a beloved family pet, but while you try to come to terms with your loss, don't forget to look out for your other pets. They can be grieving too.

Signs of grief in pets can vary from one animal to the next, depending on their connection. Some animals may not have gotten along, but had a hierarchy system which is now no longer in place.

The new format and routine in your life can make any dog or cat feel lost. Even something simple such as removing the deceased pet's food bowl or bed can cause a significant upset. They didn't have to be best friends for the remaining pet to struggle to adjust to life without them.

Other pets who had a close relationship with the deceased one might take the loss a little harder. They may lose their appetite, try to find their friend, and distance themselves from you as they try to figure out what has happened.

Your pet may also be restless; some dogs pant and pace, or are not interested in playing. Toileting problems can be common. Owners who adopt another pet soon after their loss can notice further confusion and stress in their other pets.

An animal's grief is something to be aware of, but the signs of loss could also be symptoms of a medical condition. If you notice any changes in their toileting, eating, or general behaviour, seek veterinary advice. You can rule out anything serious and learn how to help your pets through this tough time.

Ins and outs of a cat door

If you're tired of being your cat's personal doorman, then consider whether it might be time for a pet door.

Most people know that cats aren't the most decisive species in the animal kingdom. Often, you let your cat outside, only for it to return through another door or window immediately after. If you're tired of opening doors and windows for your furry friend, then a cat door could be worth your consideration.

TWO-WAY

Two-way cat doors are the most common and are often all a pet owner needs to satisfy their cat. You can leave them open for your cat to come and go, or close them so they can't exit or enter. They are also one of the more affordable cat doors for sale.

FOUR-WAY

If you want more options this door may suit both you and your cat more. With a four-way cat door, you can keep it closed, open, or with restricted access either in or out. These are excellent for owners who want to allow cats to leave during the night, but not to come back in and disturb them.

MAGNETIC

Many pet owners don't like the idea of a cat door because it encourages every cat to come in with yours. Before long, you're feeding the entire feline neighbourhood. A magnetic pet door works with your cat's collar, providing access for your pet and yours alone.

MICROCHIP

Cats are notorious for losing collars, so this is where the microchip cat door proves most popular. It reads your cat's unique microchip to provide access only for your cat and not for their friends.

You'll be amazed at the advancements that have been made in the world of pet access. Talk to your local vet about the best cat door for your needs.



Dr Ketan Jivanjee

Ketan graduated Bachelor of Veterinary Science from the University of Pretoria, Onderstepoort, South Africa. Prior to that, he completed Bachelor of Science with majors in Biochemistry and Microbiology from La Trobe University, Bundoora.

Ketan is a Member of the Royal College of Veterinary Surgeons, United Kingdom. In 2003, a passion for surgery led him to complete a one year post graduate course in Small Animal Surgery conducted by the University of Sydney.

Ketan has focused on small animal practice since graduation. He spent three years in a busy small animal hospital in Albury/Wodonga honing his medical and surgical skills. His time there was both fruitful and rewarding, allowing him to provide an in-depth medical and surgical service here at Carnegie Veterinary Clinic. He enjoys the rigours, challenges and diversity of a multi-faceted general practice. Out of the clinic, Ketan takes an avid interest in motor sports.

Dr Kelly Wilkinson

Kelly graduated Bachelor of Veterinary Science with honours from The University of Melbourne. Kelly is passionate about feline medicine. In 2002, Kelly completed a one year post graduate course in Feline Medicine conducted by the University of Sydney. Over the years, Kelly has maintained a strong focus on continuing veterinary education. She is also a member of the European Society of Feline Medicine.

Kelly's interests away from the clinic are her two beautiful daughters – Natalie and Stephanie.

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We are passionate about continuing veterinary education and ongoing learning. All members of the Carnegie Veterinary Clinic team partake in continuing professional development to further enhance their skills and ultimately provide better service to clients and better outcomes for patients. Striving for excellence in service and care is our priority.

To provide adequate service and facilities for your needs it is necessary to charge realistic fees for treating your pet. Prompt payment of our account will help us keep the fees down. Please note that we require complete payment at the time of each consultation visit and prior to discharge from the clinic for companions that underwent in-hospital procedures. An estimate of fees can be provided for all diagnostics and treatment. We accept cash, eftpos, mastercard and visa.

The clinic itself does not offer an account facility.

We strongly recommend Pet Insurance. Unfortunately, a Medicare type system is not in place for our pets, so the real cost of providing treatment and care must be borne by the owner.

If you would like to know more about pet insurance or Petplan specifically, please feel free to pick up brochures which are readily available from reception.

Nobody likes waiting. We do our best to run on time. However, occasionally there are complex cases and emergencies, so we can run behind. We appreciate and thank you for your patience.

Disclaimer: The information provided in this newsletter is for educational purposes only, and is not intended as a substitute for sound health care advice. We are not liable for any adverse effects or consequences resulting from the use of any information, suggestions, or procedures presented. Always consult a qualified professional in all matters pertaining to your pet health.